

TecLeo

DATA RECOVERY &
DIGITAL FORENSICS LAB



HELPING YOU LOOK AFTER YOUR DATA

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Our History

Tecleo Cyber Solutions cc was established in 1997 specialising in PC, Laptop and Server installations, on-site repairs, sales and support as well as network installations and support.

In 1999 our focus shifted to data recovery, adding digital forensics in 2004 with our primary focus on the recovery, forensic extraction, and analysis of data from servers, PC, and laptop hard disk drives, mobile devices, flash memory devices, tapes and almost (if not all) electronic data storage mediums and cloud storage locations.

Our Services And Products

We specialise in data recovery, forensic data recovery, digital forensic investigations and OSINT from almost all types of digital data storage devices and locations including working, and non-working servers, NAS and RAID volumes, personal computer (PC) and laptop hard disk drives (HDD), external hard drives, solid-state drives (SSD), mobile devices (smartphones, mobile phones tablets, PDA's and cellular phones), backup tapes (tape cartridges), CDs and DVDs, memory sticks (flash drives), SD cards, the surface web and the dark web.

This includes data recovery and digital forensics from dropped, fire, water and power-surge damaged, corrupted, formatted, virus infected, hacked and password-protected storage devices.

We strive to have the best possible solutions available to recover and investigate your data no matter the potential data loss scenario!

Areas Of Operation

We are based in Centurion, South Africa, with our expertise trusted both locally and internationally.

Our Commitment

To recover or investigate your (or your customer's) data in a confidential, professional, efficient, and reliable manner aiming for the best possible outcome.

Our Mission

To help you look after, or your customer's your data.

Facilities

Our facilities include data recovery and data forensic specific test and repair tools, equipment and software, including a class 100 cleanroom for the stripping, rebuilding, recovery, and investigation of almost all types of electronic media. This, combined with a team of experienced professionals, working in a secure environment, under a non-disclosure, will give your data the best possible chance of being revived, investigated or destroyed, in full confidentiality, as fast and in a good a condition as possible.

B-BBEE STATUS

Level 4 - Exempt Micro Enterprise

Registration Details

Registered name	: Tecleo cyber solutions cc
Trading as	: Tecleo Data Recovery and Digital Forensics Lab
Registration #	: CK 97/25667/23
Registration date	: 09-05-1997
Managing Member	: HB Smit
VAT registration #	: 4410173209

How Would You Benefit & What Can You Expect From a Relationship With Us?

- Having peace of mind that you are trusting your data in the hands of a company operating since 1999.
- Professional, fast, friendly and efficient assistance throughout the investigation, recovery or destruction process.
- Online Portal - Here you can view your quotations, invoices, correspondence, check the status of your ticket(s), add comments and attachments, approve (or decline) your quote(s) as well as create new ticket requests.
- Regular work progress updates.
- Free initial consultation with one of our experienced and competent technicians.

FREE COURIER COLLECTION AND DELIVERY SERVICE

- Free courier collection for all pre-approved investigations and data recoveries and free courier return for all successful work (Ts&Cs Apply).

OUR NO-SURPRISES, NO NONSENSE POLICIES

- Free evaluation & fixed upfront quotation (Ts&Cs Apply).
- You have a choice of four data recovery service options to suit your budget and circumstance.
- No quote rejection fee.
- No billable work will be undertaken unless a final quote is approved in writing.

OUR DATA GUARANTEE

- No-recovery, no-charge (no-nonsense and no-surprises):
- You will not be invoiced should we, for some reason, not be able to recover the data, or the data recovered not be in a usable condition.
- You will be contacted, prior to us raising an invoice, to confirm the usability of the data recovered should we suspect damage to some of the data.
- We can re-negotiate a price (less than the quoted amount) should some of the data recovered be of use to you with the option to proceed or not (Ts&Cs Apply).
- We will do everything possible to rectify the recovery or refund the recovery charges (or a portion thereof) should we not be able to solve any valid issues with the recovered data.

CLIENT CONFIDENTIALITY

- All information, data, and equipment handed over, investigated or recovered by us will be protected from unauthorised access or disclosure using the same degree of care as we use to protect our confidential information.:
- Our staff members are professionals working in a secure environment, having signed a non-disclosure agreement (NDA).
- All data recovery work is done in-house unless otherwise agreed with yourself in writing.
- We can also enter into a non-disclosure agreement (NDA) on request.

We are looking forward to being of service to you in the future.
Team Tecleo