

July-Aug 2022

# Data Recovery & Digital Forensics Pricelist

HELPING YOU LOOK AFTER YOUR DATA

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HARD DRIVE RECOVERY	SOFTWARE DATA RECOVERY				
PC (3.5") & LAPTOP (2.5") HDD	(e.g. LOST, RE-LOAL	(e.g. LOST, RE-LOADED, FORMATTED, CORRUPT, DELETED DATA, VIRUS DAMAGE ETC.)			
	DATA RECOVERY SERVICE OPTIONS  (YOUR CHOICE WOULD BE BASED ON THE URGENCY OF THE RECOVERY)				
Drive Capacity	ECONOMY 10-15 WORKING DAYS	STANDARD 3-8 WORKING DAYS	PRIORITY * 48 HOURS	HIGH PRIORITY * 24 HOURS	
* 0GB - 1000GB (1TB)	R 4 500	R 5 500	R 12 000	R 16 000	
* 1001GB - 2000GB (2TB)	R 5 500	R 6 500	R 13 000	R 17 000	
3000GB - 4000GB (4TB)	R 6 500	R 7 500	R 14 000	R 18 000	
5000GB - 6000GB (6TB)	R 7 500	R 8 500	R 15 000	R 19 000	
7000GB - 8000GB (8TB)	R 8 500	R 9 500	R 16 000	R 20 000	
9000GB - 10000GB (10TB)	R 9 500	R 10 500	R 17 000	R 21 000	
11000GB - 12000GB (12TB)	R 11 500	R 12 500	R 19 000	R 23 000	

HARD DRIVE RECOVERY	HARDWARE RECOVERY			
PC (3.5") & LAPTOP (2.5") HDD	(e.g. DRIVE NOT DETECTED, STRANGE NOISES, DEAD ETC.)			
	DATA RECOVERY SERVICE OPTIONS  (YOUR CHOICE WOULD BE BASED ON THE URGENCY OF THE RECOVERY)			
Drive Capacity	ECONOMY 10-15 WORKING DAYS	STANDARD 3-8 WORKING DAYS	PRIORITY * 48 HOURS	HIGH PRIORITY * 24 HOURS
* 0GB - 1000GB (1TB)	R 5 500	R 6 500	R 13 000	R 17 000
* 1001GB - 2000GB (2TB)	R 6 500	R 7 500	R 14 000	R 18 000
3000GB - 4000GB (4TB)	R 7 500	R 8 500	R 15 000	R 19 000
5000GB - 6000GB (6TB)	R 12 500	R 13 500	R 20 000	R 24 000
7000GB - 8000GB (8TB)	R 14 500	R 15 500	R 22 000	R 26 000
9000GB - 10000GB (10TB)	R 17 500	R 18 500	R 25 000	R 29 000
11000GB - 12000GB (12TB)	R 28 500	R 29 500	R 36 000	R 40 000
* Most Popular				

NON-REFUNDABLE UP-FRONT FEES (HARDWARE AND SOFTWARE RECOVERIES WHERE APPLICABLE)	
A non-refundable up-front fee already included in the price for all:	
Priority data recoveries	R 6 500
High priority data recoveries	R 10 500
Spares Fee (Hardware recoveries) - To offset the risks and costs involved during the data recovery	R 850
Software Labour Fee - To offset the time and other costs involved	R 850

A non-refundable up-front fee will be added to the price for all:	
Fire, water damaged and CCTV drive recoveries	R 5 500
Drives that have been opened (physically tampered with) prior to being sent to us	R 3 500
Encrypted Device (To offset the risks and costs involved in recovering encrypted devices)	R 850
Administration fee - Preparation of pre and post-job documentation and reports.	5%

#### HARD DRIVE - TECLEO DATA RECOVERY SERVICE PLAN (TDRSP)

The plan is valid for TWO (2) years. This allows for ONE (1) hardware related or software related data recovery attempt at our Economy Service Level including shipping, spares, labour and a destination device of adequate capacity up to a maximum of 2TB. (T&C's Apply)

http://www.datarecovery.co.za/data-recovery-service-plan-terms-and-conditions.html	R 650
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DIGITAL FORENSIC SERVICES	
Forensic Data Recovery (Data recovery from faulty devices for forensic purposes)	POA
Forensic data recovery is the application of advanced data recovery skills, tools, equipment and software to repair and extract as much data as possible, including service area data, not accessible using standard forensic and data recovery tools, from potentially inaccessible digital storage devices, using forensically sound principles, for investigation and presentation as evidence in a legal proceeding.	
Digital Forensic Investigation	POA

# What is The Difference Between Data Recovery vs Forensic Data Recovery vs Forensic Investigation?

MAGNETIC TAPE DATA RECOVERY	Data recovery from most crashed, corrupt, formatted and deleted digital data tapes as well as data format and media conversion.			
	EVALUATION FEE  UP-FRONT NON REFUNDABLE	STANDARD 5-10 WORKING DAYS (PER TAPE)		
1 x DATA TAPE	R 4 500	R 8 500		
3-5 DATA TAPES	R 4 500	R 4 500		
6-10 DATA TAPES	R 5 500	R 3 500		
11 - 30 DATA TAPES	R 10 000	R 3 000		
31 - 50 DATA TAPES	R 10 000	R 2 500		
51 - 100 DATA TAPES	R 12 500	R 2 200		
101 - 150 DATA TAPES	R 15 500	R 1 800		
151 - 200 DATA TAPES	R 17 500	R 1 500		
201+ DATA TAPES	R 18 500	R 1 250		

SERVER & RAID DATA RECOVERY	Data recovery from all data storage types including NAS, RAID, SAN, mirrored, striped, JBOD, simple and spanned volumes.			
	EVALUATION FEE  UP-FRONT NON REFUNDABLE	STANDARD 5-10 WORKING DAYS		
1 x DRIVE (HDD)	N/A	R 8 500 - R 9 500		
2 x DRIVES( RAID 0 / RAID 1 etc.)	R 2 500	R 8 500 - R 16 500		
3 x DRIVES ( RAID 5 etc.)	R 6 500	R 21 000 - R 39 500		
4-5 DRIVES ( RAID 5 etc.)	R 8 500	R 39 500 - R 89 500		
6-9 DRIVES ( RAID 5 etc.)	R 12 500	R 89 500 - R 250 000		
10 + DRIVES (RAID 5 etc.)	R 12 500 - R 25 500 R 129 500 - R 350 000			

SCSI & SAS HARD DISK RECOVERY (THIS EXCLUDES SERVER, RAID, NAS, SAN etc. CONFIGURATIONS)	SOFTWARE DATA RECOVERY  (e.g. LOST, RE-LOADED, FORMATTED, CORRUPT, DELETED DATA, VIRUS DAMAGE ETC.)			
Drive Capacity	DATA RECOVERY SERVICE OPTIONS  (YOUR CHOICE WOULD BE BASED ON THE URGENCY OF THE RECOVERY)			
	ECONOMY 10-15 WORKING DAYS	STANDARD 3-8 WORKING DAYS	PRIORITY * 48 HOURS	HIGH PRIORITY * 24 HOURS
0GB - 450GB	R 5 500	R 6 500	R 13 000	R 17 000
500GB - 1000GB	R 6 500	R 7 500	R 14 000	R 18 000

SCSI & SAS HARD DISK RECOVERY (THIS EXCLUDES SERVER, RAID, NAS, SAN etc. CONFIGURATIONS)	HARDWARE RECOVERY  (e.g. DRIVE NOT DETECTED, STRANGE NOISES, DEAD ETC.)					
Drive Capacity	DATA RECOVERY SERVICE OPTIONS  (YOUR CHOICE WOULD BE BASED ON THE URGENCY OF THE RECOVERY)					
	ECONOMY 10-15 WORKING DAYS	STANDARD 3-8 WORKING DAYS	PRIORITY * 48 HOURS	HIGH PRIORITY * 24 HOURS		
0-180GB	R 7 500	R 8 500	R 15 000	R 19 000		
300GB - 600GB	R 12 500	R 13 500	R 20 000	R 24 000		
1000GB	R 16 500	R 17 500	R 16 500 R 17 500 R 24 000 R 28 000			

SOLID STATE DRIVE	SOFTWARE DATA RECOVERY				
(SSD) RECOVERY	(e.g. LOST, RE-LOAL	(e.g. LOST, RE-LOADED, FORMATTED, CORRUPT, DELETED DATA, VIRUS DAMAGE ETC.)			
	DATA RECOVERY SERVICE OPTIONS				
Drive Capacity	(YOUR CHOICE WOULD BE BASED ON THE URGENCY OF THE RECOVERY)				
	ECONOMY	STANDARD	PRIORITY *	HIGH PRIORITY *	
	10-15 WORKING DAYS	3-8 WORKING DAYS	48 HOURS	24 HOURS	
0GB - 1000GB (1TB)	R 4 500	R 5 500	R 12 000	R 16 000	
1001GB - 2000GB (2TB)	R 5 500	R 5 500 R 6 500 R 17 000 R 7 350			

SOLID STATE DRIVE (SSD) RECOVERY	HARDWARE RECOVERY  (e.g. DRIVE NOT DETECTED, DEAD ETC.)			
	DATA RECOVERY SERVICE OPTIONS  (YOUR CHOICE WOULD BE BASED ON THE URGENCY OF THE RECOVERY)			
Drive Capacity	ECONOMY 10-15 WORKING DAYS	STANDARD 3-8 WORKING DAYS	PRIORITY * 48 HOURS	HIGH PRIORITY * 24 HOURS
0GB - 128GB	R 6 500	R 7 500	R 14 000	R 18 000
129GB - 256GB	R 8 500	R 9 500	R 16 000	R 20 000
257GB - 512GB	R 10 500	R 11 500	R 18 000	R 22 000
513GB - 1TB	R 15 500	R 16 500	R 23 000	R 27 000
1001GB - 2000GB (2TB)	R 24 500	R 25 500	R 32 000	R 36 000

## SSD - TECLEO DATA RECOVERY SERVICE PLAN (TDRSP)

The plan is valid for TWO (2) years, and can be extended to THREE (3) years, by registering the details of your purchase on our website. This allows for ONE (1) hardware related or software related data recovery attempt at our Economy Service Level including shipping, spares, labour and a destination device of adequate capacity up to a maximum of 2TB. (T&C's Apply)

http://www.datarecovery.co.za/data-recovery-service-plan-terms-and-conditions.html R 650	http://www.datarecovery.co.za/data-recovery-service-plan-terms-and-conditions.html	R 650
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FLASH MEMORY RECOVERY	SOFTWARE DATA RECOVERY  (e.g. LOST, RE-LOADED, FORMATTED, CORRUPT, DELETED DATA, VIRUS DAMAGE ETC.)			
Device Capacity	DATA RECOVERY SERVICE OPTIONS  (YOUR CHOICE WOULD BE BASED ON THE URGENCY OF THE RECOVERY)			
	ECONOMY 10-15 WORKING DAYS	STANDARD 3-8 WORKING DAYS	PRIORITY * 48 HOURS	HIGH PRIORITY * 24 HOURS
0GB - 1TB	R 4 500	R 5 500	R 12 000	R 16 000

FLASH MEMORY RECOVERY	HARDWARE RECOVERY (e.g. DRIVE NOT DETECTED, DEAD ETC.)			
Device Capacity	DATA RECOVERY SERVICE OPTIONS  (YOUR CHOICE WOULD BE BASED ON THE URGENCY OF THE RECOVERY)			
	ECONOMY 10-15 WORKING DAYS	STANDARD 3-8 WORKING DAYS	PRIORITY * 48 HOURS	HIGH PRIORITY * 24 HOURS
0GB - 32GB	R 5 000	R 6 000	R 12 500	R 16 500
33GB - 127GB	R 5 500	R 6 500	R 13 000	R 17 000
128GB - 256GB	R 6 500	R 7 500	R 14 000	R 18 000
257GB - 512GB	R 8 500	R 9 500	R 16 000	R 20 000
513GB - 1TB	R 15 000	R 16 000	R 22 500	R 26 500

MOBILE DEVICE RECOVERY		Data recovery from most mobile devices including smartphones, mobile phones, cellular phones and tablets with deleted files, corrupt data, virus infections or have been formatted or re-loaded etc.		
	(VOLIR CHOIC	DATA RECOVERY SERVICE OPTIONS (YOUR CHOICE WOULD BE BASED ON THE URGENCY OF THE RECOVERY)		
	ECONOMY 6-8 WORKING DAYS	STANDARD  3-5 WORKING DAYS	PRIORITY * 48 HOURS	HIGH PRIORITY * 24 HOURS
Forensic Recovery (Evidence)	R 2 500	R 3 500	R 10 000	R 14 000
Logical Recovery (e.g. deleted data)	R 34 500	R 35 500	R 42 000	R 46 000
		5-15 WORKING DAYS		
Broken Device Recovery	N/A	R 25 500	N/A	N/A
NON-REFUNDABLE UP-FRONT FEES - An up	p-front fee already included in	the price for all:		
Logical Recovery (Evaluation Fee)				R 850
Broken Device Recoveries (Spares fee) - To offset the risks and costs involved during the data recovery.			R 8 500	

FLOPPIE / STIFFIE / CD CDR / DVD / MO RECOVERY				
	ECONOMY 10-15 WORKING DAYS	STANDARD 3-8 WORKING DAYS	PRIORITY * 48 HOURS	HIGH PRIORITY * 24 HOURS
FLOPPY / STIFFY / CD / DVD	N/A	R 1 500	R 8 000	R 12 000
MO (Magneto Optical)	N/A	R 4 500	R 11 000	R 15 000

MEDIA CLONING	SECTOR BY SECTOR IMAGING (DISCOUNT PRICING AVAILABLE FOR LARGE QUANTITIES)
	STANDARD 1-2 WORKING DAYS
Floppy (Stiffy) / CD / DVD	R 750
Memory stick (Compact Flash)	R 550
Hard Disk Drive	R 1 500

PASSWORD RECOVERY & DECRYPTION	Discount Pricing Available For Large Quantities
PASSA DRIP PROTECTED Media Type	STANDARD 1-3 WORKING DAYS
File password recovery	R 450
Drive Decryption ( BitLocker, TrueCrypt, FileVault2 & PGP)	R 5 500
Word and Excel File Decryption (Not Office 2007 files and higher)	R 450
Server Password Recovery	R 4 000
PC & Laptop Software Password Recovery	R 2 500
Hard disk password removal	R 1 500
PC & Laptop BIOS Password Removal	R 2 500

## DATA DESTRUCTION

DATA DESTRUCTION	PHYSICAL DESTRUCTIVE PROCESS (DISCOUNT PRICING AVAILABLE FOR LARGE QUANTITIES)
Media Type	STANDARD 1-2 WORKING DAYS
FLOPPY/STIFFY	R 5
CD/CDR/DVD	R 5
HARD DRIVE AND TAPE DEGAUSSING	R 40
HARD DRIVE AND TAPE DESTRUCTION	R 75
HARD DRIVE AND TAPE SHREDDING	R 150

DATA SANITIZATION	SOFTWARE NON-DESTRUCTIVE PROCESS
HARD DISK DRIVE	(DISCOUNT PRICING AVAILABLE FOR LARGE QUANTITIES)
Media Size	STANDARD 1-2 WORKING DAYS
OGB - 5TB	R 1 500
More Than 5TB	R 2 500

	PRODEVICE ASM120 DEGAUSSER  24 Months standard warranty with optional 3 or 5 year warranty extension		
	DEGAUSSING DO-IT-YOURSELF (DIY) OPTION		
ProDevice ASM120 Professional	P.O.A		
OPTIONS			
3 Year Warranty extension (From data of purchase)	P.O.A		
5 Year Warranty extension (From data of purchase)	P.O.A		
Protective Carry Case	P.O.A		
On-Site Training	R 4 300		

OTHER		
Reports (Data Recovery, Fault, Insurance etc.) / report		R 750
Data Retention Fee - For unpaid work left for more than 7 days after invoice - Accrued monthly.		R 450

#### Please Note:

- $\mbox{\ensuremath{^{\ast}}}$  All prices to be confirmed and subject to change without prior notice.
- \* All prices excludes VAT, Shipping, other taxes and bank charges.

Please do not hesitate to contact us should anything not be clear or should you have any other questions or with any other data recovery and or data destruction requirements not listed.



Our Latest Data Recovery & Data Destruction Price List

http://tinyurl.com/pr36xw7

For More Information On Our Service Option Matrix http://www.datarecovery.co.za/data-recovery-service-options.html

All Goods And Services Are Subject To Our Terms And Conditions

http://www.datarecovery.co.za/terms-and-conditions.html

Errors and omissions excluded (E&OE)

#### HELPING YOU LOOK AFTER YOUR DATA